

## Children with Cancer UK

### Weekly Lottery- Terms and Conditions

Please read these carefully –

If you have any queries or questions please call

01628 201 268 or email [info@childrenwithcancer.org.uk](mailto:info@childrenwithcancer.org.uk)

1. The Children with Cancer Weekly Lottery comprises 50 regular weekly draws and 2 associated Grand Draws per year. Twice a year, the Weekly Lottery draw is replaced by a “Grand Draw”. Players of the Weekly Lottery automatically have their entries entered into the 2 Grand Draws each year instead of a weekly draw at these times.
2. The Promoter of the Weekly Lottery and Grand Draws is Children with Cancer UK (Company Number: 04960054; Registered Charity Number: 298405). Responsible Person: Garth Caswell. Children with Cancer UK. Third floor, 21-27 Lamb’s Conduit Street, Holborn, London, WC1N 3NL.
3. Children with Cancer UK is assisted by CFP Lottery & Raffles Ltd., a licensed External Lottery Manager ([Gambling Commission Account No:584](#)), Beechwood, Suite 1, Grove Park, White Waltham, Maidenhead, Berkshire, SL6 3LW which administers the lottery and carries out the regular weekly draws.
4. Children with Cancer UK is also assisted by Woods Group Ltd. trading as Woods Valldata, a licensed External Lottery Manager ([Gambling Commission Account No:3586](#)) Lansdowne House, Bumpers Way, Chippenham SN14 6NG which carries out postal fulfilment, enters Weekly Lottery players into associated Grand Draws and conducts the Grand Draws.
5. By entering the Weekly Lottery, you agree to be bound by these terms and conditions.
6. If after reading these terms and conditions you have any further questions on what happens next or how the lottery works, please visit our FAQ’s section at <https://lottery.childrenwithcancer.org.uk/> or call the lottery office on 01628 201 268 or email [info@childrenwithcancer.org.uk](mailto:info@childrenwithcancer.org.uk).
7. All profits from the Weekly Lottery go to Children with Cancer UK.
8. Of the £470,633 total ticket sales in 2023, 16% went on expenses, 27% on prizes and a fantastic £267,549 ie: 57% came back to Children with Cancer UK and helped to fund our work.

#### **ENTRIES**

9. The cost of each entry in the Weekly Lottery is £1.00.

10. Within 14 days of your first payment or signing a direct debit, you will receive a letter with your electronic draw number which has been selected at random by our computerised software system. The letter will be sent by post or email, using the contact details provided at sign-up. The letter constitutes a 'lottery ticket' / 'document' required under the Gambling Act 2005; please retain it for future reference. A further copy can be provided by contacting the lottery office on 01628 201 268.
11. Players may purchase more than one entry into each draw, and payment must be received (and cleared) in advance of each weekly draw, through one of the available channels. In support of responsible gambling, players are limited to five (5) entries per player per draw across all sales channels.
12. Unless specified within these rules, no refunds will be allowed after entries have been received, paid for and entered into the draw.
13. Entries must not be sold by or to anyone under 18 years of age; underage play is an offence.
14. Entries must not be bought by any person on behalf of somebody else.
15. To enter the Weekly Lottery an entrant must verify that they are 18 years old or over, provide their date of birth, address and contact details and agree to an arrangement for payment for their entries.
16. Children with Cancer UK reserves the right to carry out random age verification checks at any reasonable time either by direct contact with players or by using information from proprietary credit agencies or other similar third party agencies as it deems is necessary at the time.
17. For any entrant who is found to be under the required age, any payments they have made will be returned, they will be removed from any future draws and their right to any prize will be forfeited.
18. Entries can only be purchased by individuals resident in Great Britain; any persons directly involved in managing or conducting the Weekly Lottery are not permitted to enter.
19. Players can pay to enter the draws of the Weekly Lottery by direct debit on a monthly (£4.34 per entry per draw), quarterly (£13 per entry per draw) or annual basis (£52 per entry per draw) either by joining online (<https://lottery.childrenwithcancer.org.uk>), by calling the lottery office on 01628 201 268, completing a paper application form (available from the lottery office) or by signing-up in person with one of our representatives that may contact you from time to time, subject to compliance with relevant data protection requirements.
20. Players may also purchase their entries via the post and can pay by recurring debit card, cheque or postal order. Unfortunately, in accordance with Gambling Commission regulations, Children with Cancer UK is unable to accept payment by credit card. Please note, Children with Cancer UK is not able to accept cash payments or Charity Aid Foundation (CAF) vouchers for lottery entries.

21. Children with Cancer UK reserves the right to confirm that the entry criteria are met. Children with Cancer UK reserves the right to refuse entry into the Weekly Lottery where Children with Cancer UK determines that a person does not meet these criteria or otherwise has not complied with these lottery rules. Any decision of Children with Cancer UK in this regard will be final and binding and the person will not be entered into the Weekly Lottery, they will automatically forfeit the right to any prize and any payments received from them to date will be refunded.

### **CUSTOMER FUNDS**

22. Children with Cancer UK is required by its gambling licence to inform customers about what happens to customer funds which Children with Cancer UK holds on account for lottery players in the event of its insolvency. The Gambling Commission provides further information on our [licence conditions](#) detailing what Children with Cancer UK needs to tell players.
23. Children with Cancer UK holds the customer funds of those players who have joined the Weekly Lottery by telephone, online or using electronic devices such as mobile phones/tablets separate from its general funds. These funds are not protected in the event of insolvency – the Gambling Commission rating is 'Not Protected Segregation'.
24. The customer funds of those players who have joined the Weekly Lottery by either face to face with one of Children with Cancer UK's representatives, via the post or by paper application form are not segregated from Children with Cancer UK's general income or protected in the event of insolvency – the Gambling Commission rating is 'Not Protected'
25. For more information on the Gambling Commission's rating system, please see [the customer funds insolvency ratings system](#).

### **DRAW AND ENTRY CUT-OFF DATES**

26. The Weekly Lottery draws will normally take place on Fridays. In the event that a Friday is a Bank holiday then the draw will take place on the next working day.
27. Entry cut-off dates for players paying by direct debit are variable dependent upon direct debit collection dates. The standard cut-off time for other payment types is mid-night on Wednesday of each week.

### **DRAW PROCESS**

28. Winners in the Weekly Lottery are selected using an electronic random number generator, tested, and approved by a Gambling Commission certified test house. Prizes will be awarded in order i.e. first winner selected being awarded the first prize, the second winner being selected awarded the second prize, and third winner selected being awarded third prize. Remaining prizes will continue to be awarded in a similar fashion until all prizes have been awarded.

## WINNERS & RESULTS

29. Winners will be selected from all valid entries received by each weekly cut-off date. Any entries received after the cut-off date will not be entered into that week's Weekly Lottery draw and will be held until the next weekly draw takes place.
30. Full results will be published on the Weekly Lottery Winners website page <https://lottery.childrenwithcancer.org.uk/winners/> and will be available on request by calling 01628 201 268 or by emailing [info@childrenwithcancer.org.uk](mailto:info@childrenwithcancer.org.uk).
31. Winners will be individually notified within 21 working days from the draw date using the contact details provided at the time of entry.
32. In the event that contact with the winner cannot be made within 13 calendar weeks of the draw date, or the winner is found not to meet the entry requirements, or the prize is not claimed or cashed for any other reason, Children with Cancer UK reserves the right to withdraw the prize entitlement which will then be treated as a donation to Children with Cancer UK to help fund the charity's work.
33. A list of all the winners in a weekly draw can be obtained by calling the lottery office on 01628 201 268 or by emailing [info@childrenwithcancer.org.uk](mailto:info@childrenwithcancer.org.uk), within 30 days of the relevant draw date. If you are a winner and you object to any or all of your surname and county being published or made available, please contact the lottery office. In such circumstances, Children with Cancer UK must still provide the information and winning entry to the Advertising Standards Authority on request.
34. Children with Cancer UK may request to use the winner(s)' name, photograph and other reasonable details for publicity purposes. Any personal information collected by Children with Cancer UK in connection with the Weekly Lottery will be used in accordance with Children with Cancer UK's privacy policy - ([childrenwithcancer.org.uk/privacy-policy](https://childrenwithcancer.org.uk/privacy-policy)).

## PRIZES

35. In the 50 regular weekly draws there are 100 cash prizes on offer every week. The first prize is £1000. the second prize is £250, the third prize is £150, the fourth prize is £100, and the fifth prize is £50. There are another 95 runner-up prizes of £10 cash also to be won. Based upon the number of entries in the last draw of 2023 there was approximately a 1 in 89 chance of winning a single prize. However, this figure will vary week by week throughout the year. Children with Cancer UK will keep these figures under review and any further information will be available on the lottery website - <https://lottery.childrenwithcancer.org.uk>
36. In the 2 associated Grand Draws each year the 1st prize is a fabulous £25,000! The 2nd and 3rd cash prizes are £2,500 and £1,000 respectively. There are a further 50 prizes of £50 and an

additional 100 runner up prizes of £10 to be won. For those players that purchase additional entries as part of the 'Early Bird' draw, there is an additional 10 chances to win £50. Based upon the total number of entries in our three raffles during 2023, the average chance of winning a prize for a single ticket is approximately a 1 in 1666.

37. There is no need to claim a prize. Prizes will be paid by cheque and posted out within 21 days of the draw date.
38. There are no alternatives to the cash prizes and no interest is payable in the event of delays in payment.
39. Children with Cancer UK has no liability for loss, theft or delay due to post or any delays in bank payments.

### **LIABILITIES**

40. Players are responsible for providing and (where necessary) updating Children with Cancer UK with their accurate and up to date contact details. Players can update their contact details by calling 01628 201 268 or by emailing [info@childrenwithcancer.org.uk](mailto:info@childrenwithcancer.org.uk). Children with Cancer UK has no liability for any failure or inability to contact a player because of inaccuracies in contact details provided; loss, theft or delayed receipt of any communication sent by post; delays or failures in software or other systems used by Children with Cancer UK or its External Lottery Managers for the administration of the Weekly Lottery or the Grand Draws or any event beyond the reasonable control of Children with Cancer UK or its External Lottery Managers.

### **DATA PROCESSING & PRIVACY**

41. Children with Cancer UK will collect and process participants' personal information in order to conduct the Weekly Lottery and the associated Grand Draws and it will be shared with Children with Cancer UK's agents and subcontractors to the extent necessary for the Weekly Lottery and the associated Grand Draws to be administered and the prize to be delivered to the winner.
42. Players' names and other personal details from their entry to the Weekly Lottery will be collected and stored by Children with Cancer UK and held in accordance with the applicable privacy policy in place from time to time; please visit ([childrenwithcancer.org.uk/privacy-policy](https://childrenwithcancer.org.uk/privacy-policy)).

### **GENERAL**

43. These terms and conditions are governed by English law. The courts of England and Wales shall have exclusive jurisdiction to hear any dispute or claim arising in association with the Weekly Lottery or these terms and conditions.

44. Subject to clause 48 below, Children with Cancer UK's decision on all matters affecting the draw is final and legally binding, no correspondence regarding the results of a draw will be entered into.
45. Children with Cancer UK reserves the right to modify these terms and conditions at any time and without prior notice, by posting amended terms on the Weekly Lottery website: <https://lottery.childrenwithcancer.org.uk>.
46. Children with Cancer UK reserves the right to suspend or terminate the Weekly Lottery at any time and without prior notice. Children with Cancer UK will inform players in the event of a decision to suspend or terminate the Weekly Lottery. Where the Weekly Lottery is terminated, all payments for future entries will be refunded.

### **COMPLAINTS AND DISPUTES**

47. Children with Cancer UK operate a Complaints and Disputes Procedure. A copy of the procedure will be made available to customers upon request or can be downloaded from the Weekly Lottery website <https://lottery.childrenwithcancer.org.uk>
48. If your complaint relates to the outcome of your gambling transaction and cannot be dealt with by Children with Cancer UK to your satisfaction, you have the right, free of charge, to have the matter referred to IBAS. Independent Betting Adjudication Service, PO Box 62639, London, EC3P 3AS, 020 7347 5883, [adjudication@ibas-uk.co.uk](mailto:adjudication@ibas-uk.co.uk), an independent organisation offering alternative dispute resolution ("ADR") services . Referral of the dispute to an ADR entity will not restrict your right to bring proceedings in respect of the dispute in a court of competent jurisdiction.

### **SELF-EXCLUSION**

49. Children with Cancer UK and its External Lottery Managers offer the facility for players to Self-Exclude from entering any of their lotteries or raffles. Information on the consequences of Self-Exclusion and a copy of the procedure is available from the Weekly Lottery website at <https://lottery.childrenwithcancer.org.uk/responsible-gambling/> by contacting the office on 01628 201 268 or by emailing [info@childrenwithcancer.org.uk](mailto:info@childrenwithcancer.org.uk)

### **RESPONSIBLE GAMBLING, HELP & SUPPORT - Please gamble responsibly**

50. Children with Cancer UK is committed to operating the lottery in a socially responsible way. If you or a family member feel that you are experiencing problems with gambling or you would like to read more about 'Responsible Gambling then please visit <https://lottery.childrenwithcancer.org.uk/responsible-gambling/>.

51. You can seek help and support from GambleAware or Gamcare via their own websites [begambleaware.org](https://begambleaware.org) or [gamcare.org.uk](https://gamcare.org.uk) or call the National Gambling Helpline on 0808 8020 133 (lines open 24 hours a day, 7 days a week).

If you would like more information about the Weekly Lottery, please visit our lottery website at <https://lottery.childrenwithcancer.org.uk> or visit <https://www.childrenwithcancer.org.uk/> and go to 'Other Ways to Help'

Children with Cancer UK policies and procedures for its Weekly lotteries and associated Grand Draws can be requested by calling 01628 201 268 or emailing [info@childrenwithcancer.org.uk](mailto:info@childrenwithcancer.org.uk). These include our policy on responsible gambling, self-exclusion, age verification, privacy policy and our complaints and disputes procedure.

Children with Cancer is licensed and regulated in Great Britain by the Gambling Commission under account number [4700 https://www.gamblingcommission.gov.uk/](https://www.gamblingcommission.gov.uk/).

March 2024